



# GOFORTH SPECIAL UTILITY DISTRICT

8900 Niederwald Strasse • Niederwald, TX 78640

(512) 376-5695

Dear GSUD Valued Customer,

You are currently enrolled in auto pay monthly, but were pleased to announce that we have chosen a new, billing system to add convenience and flexibility for our customers beginning August 2<sup>nd</sup>, 2021. **As an auto pay customer, beginning August 2nd, you will need to enroll online to remain enrolled in auto pay monthly by following the steps below.** After you enroll you will be able to access your account balance, enroll for electronic billing statements, and view your account information using your username and password at your convenience.

**RECURRING BILLING:** You have the option of **Auto Pay** to submit your payment on the 15<sup>th</sup> of each month. **If you choose to have your August payment set up for auto pay, you must enroll before August 15<sup>th</sup>, 2021.**

HOW TO:

1. Go to [www.goforthwater.org](http://www.goforthwater.org) (Goforth's website)
2. Click, **Customer Service** tab at the top of the website **OR** click the **"Online Bill Payment" link** on the main page of the website. Then click the Account Access/Online Bill Payment link provided on the page.  
[https://www.starnik.net/UtilityTrakR/UT7/Current/rp\\_default.aspx](https://www.starnik.net/UtilityTrakR/UT7/Current/rp_default.aspx)

Sign In or **Sign Up**

Security Code

Email Address

Confirm Email Address



3. You will click **Sign Up** to create an online account.
4. You will be prompted to enter a security code (one-time initial account setup) and email address. Please reference your billing statement, email Goforth at [info@goforthwater.org](mailto:info@goforthwater.org) or call Goforth's office at 512-376-5695 to obtain the security code.

Example

Security Code 7-34567-HUR6

5. You will be prompted to **CONFIRM REGISTRATION** from your email and create a username and password.

6. Sign in using your username and password, click, **My Account**.

Payment Settings

7. Click, **AutoPay**.
8. Enter payment method to be used monthly for auto pay.

We're looking forward to the transition and hope you enjoy the simplified process as well. Please let us know if you need any assistance with the account setup for auto pay. Have a great day!

Thank you,  
Goforth Special Utility District Management